

SOLUTIONZ

Proposal

Prepared for:

City of Senoia

Courtroom Commission Room

Harold Simmons

80 Main Street
Senoia, GA 30276

Date: April 27, 2024

Georgia State Contract

99999-SPD-SPD0000210-0016

Prepared by:

Keith Taylor | 404-698-4002

Solutionz, Inc.

120 Interstate North Pkwy East, Bldg 100, Suite 158
Atlanta, GA 30339

phone 770-955-7368 | fax 770-955-9246

Project Number: 2403936

Valid Until 5/11/2024

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 Atlanta, GA 30339
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 contact:

City of Senoia
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 April 27, 2024

Master Summary

Ref	System Name	System Description	Equipment	Materials	Professional Services	Shipping & Handling	TOTAL	
1	Courtroom Commission Rm	Courtroom Commission Rm	\$ 47,456.34	\$ 3,250.00	\$ 29,595.00	\$ 2,977.00	\$ 83,278.34	
2					\$ -		\$ -	
3					\$ -		\$ -	
4					\$ -		\$ -	
5					\$ -		\$ -	
6					\$ -		\$ -	
7					\$ -		\$ -	
TOTALS			\$ 47,456.34	\$ 3,250.00	\$ 29,595.00	\$ 2,977.00	\$ 83,278.34	
							Prime Call IM, 3 Year	\$ 11,455.00
							Sales Tax (Rate: 0.000%)	\$ -
							Bond Not in Contract	\$ -
							Permit(s) Not in Contract	\$ -
Grand Total (Base, Not Including Alternates)							\$ 94,733.34	

Alternates & Options

Not Including Tax, Prime Call, Permits or Bond

Ref	System Name	System Description	Equipment	Materials	Professional Services	Shipping & Handling	TOTAL
1					\$ -		\$ -
2					\$ -		\$ -
3					\$ -		\$ -
4					\$ -		\$ -

System:

Courtroom Commission Rm

ITEM	BRAND	QTY	UNIT	MODEL	DESCRIPTION				
1	Courtroom Commission Room - Updated & Enhanced Integrated AV Presentation System								
2	Display								
	Viewsonic	2	EA	CDE9830	98" Commercial-grade 4K UHD Wireless Presentation Display, 3840x2160, 450 nits bright, 1200:1 contrast ratio, Black.	\$4,863.00		\$9,726.00	
3									
4	CHIEF	2	EA	XSM1U	Micro-Adjust Fixed Wall Mount, X-Large	\$262.00		\$524.00	
5	MIDDLE ATLANTIC	2	EA	PDX-215C	15A 2 OUT MULTI-STAGE Surge Protector Compact	\$156.00		\$312.00	
6	Viewsonic	5	EA	VA2459-SMH	24" Full HD SuperClear® IPS LED Monitor	\$139.00		\$695.00	
7									
8		2	EA		*Reuse and Repurpose Existing 60" Display Monitors				
9									
10	Connectivity & Switching								
11	Crestron	1	EA	DM-MD8X8-CPU3	8x8 DigitalMedia Swltcher	\$2,916.00		\$2,916.00	
12	Crestron	4	EA	DMC-4KZ-C	DigitalMedia 8G+ 4K60 4:4:4 HDR Input Card for DM Switchers, HDBaseT Compatible	\$746.00		\$2,984.00	
13	Crestron	4	EA	DMC-4KZ-HD	HDMI 4K60 4:4:4 HDR Input Card for DM Switchers	\$543.00		\$2,172.00	
14	Crestron	3	EA	DMC-4KZ-CO-HD	2-Channel DigitalMedia 8G+ 4K60 4:4:4 HDR Output Card for DM Switchers	\$926.00		\$2,778.00	
15	Crestron	1	EA	DMC-4KZ-HDO	2-Channel HDMI 4K60 4:4:4 HDR Scaling Output Card for DM Switchers	\$1,221.00		\$1,221.00	
16	Crestron	5	EA	DM-RMC-4KZ-SCALER-C	DigitalMedia 8G+ 4K60 4:4:4 HDR Receiver and Room Controller with Scaler	\$1,221.00		\$6,105.00	
17	Crestron	3	EA	DM-TX-4KZ-100-C-1G-B-T	DigitalMedia 8G+ 4K60 4:4:4 HDR Wall Plate Transmitter, Black	\$679.00		\$2,037.00	
18	Kramer	1	EA	VM-8H	1:8 HDMI Distribution Amplifier	\$767.00		\$767.00	
19									
20	Audio/Sound								
	Crestron	14	EA	SAROS ICI6T-W-T-EACH	Saros Integrator 6.5" 2-Way In-Ceiling Speaker, White Textured, Single (must be ordered in multiples of 2)	\$100.00		\$1,400.00	
21									
22	Crestron	2	EA	AMP-X300	X-Series Amplifier, 300 Watt	\$550.00		\$1,100.00	
	Tesira	1	EA	TesiraFORTE VT	Fixed I/O DSP with 12 analog inputs, 8 analog outputs, 8 channels configurable USB audio, AEC technology (all 12 inputs), 2 channel VoIP, and standard FXO telephone interface	\$2,934.00		\$2,934.00	
23									
	Shure	8	EA	MX418D/C	Cardioid-18" Desktop Gooseneck Condenser Microphone, Attached 10' XLR Cable, Logic Functions, Programmable Switch and LED Indicator, Attached Desktop Base	\$346.00		\$2,768.00	
24									
25	Shure	1	EA	SLXD124/85-G58	Combo System with SLXD1 Bodypack, SLXD4 Receiver, SM58 and WL185 Lavalier Microphone	\$947.00		\$947.00	
26	TASCAM	1	EA	SS-CDR250N	Digital Solid State Audio Recorder With Networking, Dual Sd, CDR	\$1,599.00		\$1,599.00	
27	Shure	2	EA	UA825	25' UHF Remote Antenna Extension Cable, BNC-BNC, RG8X/U Type	\$56.00		\$112.00	
28	Shure	2	EA	UA505	Mounting Bracket and BNC Adapter for Remote Antenna Mounting (Contains one)	\$39.00		\$78.00	
	Shure	2	EA	UA8-470-530	1/2 Wave Omnidirectional Antenna for UR4S+, UR4D+, ULXS4, ULXP4 Receivers, P9T Transmitter, (470-530 MHz)	\$30.67		\$61.34	
29									
30									
31	AV System Control								
32	Crestron	1	EA	TS-1070-B-S	10.1 in. Tabletop Touch Screen, Black Smooth	\$2,178.00		\$2,178.00	
33	Crestron	1	EA	CP4N	4-Series Control System	\$1,848.00		\$1,848.00	
34	LUXUL	1	EA	SW-100-08P	8-Port Gb PoE+ Switch W/UpLink 92W	\$194.00		\$194.00	
35									
36	Equipment Rack								
37			EA		*Reuse and Repurpose Existing wall and floor rack				
38									
39						Total Equipment	\$	47,456.34	
40	Materials								
41		1	Lot		Miscellaneous Parts & Hardware	\$	3,250.00	\$	3,250.00
42		1	Lot		Wire, Cable & Connectors	\$	-	\$	-
43						Total Materials	\$	3,250.00	
44	Technical Services								
53						Total Services		\$29,595.00	
54									
55	Shipping & Handling								
56		1.00			Freight	\$	2,977.00	\$	2,977.00

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 Courtroom Commission Room
 April 27, 2024

Project #: 2403936
 Quote #: 053736

System:

Courtroom Commission Rm

ITEM	BRAND	QTY	UNIT	MODEL	DESCRIPTION		
57						Total G&A	\$ 2,977.00
58							
59						Sub Total	\$ 83,278.34
60						Sales Tax (0.000%)	\$ -
61						System Total	\$ 83,278.34

INTEGRATED MAINTENANCE

SOLUTIONZ

Prime Call

PROFESSIONAL SERVICES

Prepared For:

City of Senoia

80 Main Street

Senoia, GA 30276

Harold Simmons

Solutionz Quote: 053736

Prepared By:

Keith Taylor

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phone 770-955-7368 | fax 770-955-9246

Prime Call Help Desk: 888.815.0322

1. SERVICES

- a. SOLUTIONZ CONFERENCING, INC. ("Solutionz") will provide all telephone support and on-site repair and materials necessary for the Products to perform correctly in accordance with their warranties, specifications, user manuals, descriptions and/or other related documentation, and to timely resolve each problem or error in accordance with the terms of this Agreement (collectively, the "Services"). Although Solutionz will assist Customer problem resolution into the network and with external audio/video equipment, Solutionz has no responsibility for either network connectivity or external audio/video systems component failure, configuration changes, software compatibility, etc. nor does Solutionz have any responsibility for the performance of, or any charges or expenses associated with, network services or external audio/video equipment.

Toll Free Prime Call Help Desk Telephone Support

1. The Solutionz Prime Call Help Desk is available 24x7 for telephone assistance (888-815-0322) regarding user questions, trouble ticket reporting, usage, or maintenance assistance. During times of high call volume, the customer may be asked to leave a voicemail. Solutionz guarantees that a helpdesk technician will respond to the voicemail within 30 minutes. Requests for assistance via email sent to helpdesk@solutionzinc.com will be acted upon by the Solutionz Prime Call Help Desk during the hours of 8 a.m. to 8 p.m. Eastern Time.
2. Solutionz Prime Call Help Desk Technicians utilize trouble ticket tracking and database software for problem resolution and escalation procedures and will provide the Customer with a ticket number for reference. The Solutionz Prime Call Help Desk will continue to track and manage the resolution on the trouble ticket until the issue has been resolved and tested.
3. In the event of a network trouble issue, the Solutionz Prime Call Help Desk will provide coordination with network providers to promote rapid resolution of network issues. Solutionz will keep the ticket open, entering tracking and resolution information.

Equipment Coverage - (Accepted)

1. Solutionz will remotely assist Customer in determining the defective part to be replaced. The process of dispatching an On-Site Field Engineer will begin with the Prime Call Help Desk Technician identifying the defective part or when remote troubleshooting fails to identify the defective part. (See "On-Site Field Engineer").
2. Solutionz will utilize advance replacement options for failed part replacement, subject to replacement part availability.
3. Replacement parts for Customer locations within the continental United States are shipped for delivery next business day following Solutionz' diagnosis of the failure. If outside the continental 48 United States, parts will be shipped for delivery within four business days. Solutionz is not responsible for delays due to customs or import procedures. A business day for all purposes of this Agreement ends at 4:00 p.m. Eastern Time, Monday through Friday, excluding Solutionz holidays. Each part will be equivalent or better in functionality and feature set to the part that it replaces. Notwithstanding the foregoing, display monitors are excluded and will ship by freight carrier to Customer location to reduce likelihood of damage during shipping.
4. Shipment of parts rely upon freight carrier's satisfaction of their delivery commitments. Solutionz will not be responsible for any failure to satisfy its service commitment as a result of a failure by a carrier to deliver parts by the committed time, whether due to acts of God, or other causes outside the reasonable control of Solutionz.
5. Customer, at Solutionz' expense and direction, must return failed parts, components or systems to Solutionz within ten (10) business days following the receipt of the applicable replacement. Replaced parts returned to Solutionz become the property of Solutionz. Solutionz may invoice Customer for any materials not returned within such a period.

On-Site Field Engineer - Unlimited Visits Annually

1. If Prime Call Help Desk telephone troubleshooting (remote troubleshooting) and isolation procedures do not resolve the problem, the Solutionz Prime Call Help Desk will dispatch a Solutionz Field Engineer for replacement of suspected failed parts on the Products. The Field Engineer will be dispatched to the Customer location subject to the following:

- a. For Customer locations within a two hour radius of a Solutionz Office, or locations specifically listed in Exhibit A: In cases where replacement parts are not required or the faulty part cannot be determined remotely by a Prime Call Help Desk Technician, a Solutionz Technician will be dispatched to be on-site at the Customer's location on the second business day from the discontinuation of remote troubleshooting efforts.

In cases where remote troubleshooting has determined a replacement part(s) to be necessary, the Field Engineer will be on-site the second business day after the replacement part has been confirmed delivered to the Customer location.

- b. For Customer locations within the continental 48 Unites States and outside of a two hour radius from a Solutionz Office, or specifically listed in Exhibit B: In cases where replacement parts are not required or the faulty part cannot be determined remotely by a Prime Call Help Desk Technician, a Solutionz Technician will be dispatched to be on-site at the Customer's location within 3 business days from the discontinuation of remote troubleshooting efforts.

In cases where remote troubleshooting has determined a replacement part(s) to be necessary, dispatch of the Field Engineer will be subject to the arrival of the replacement part(s) in accordance with the following: Where the replacement part(s) is delivered the next business day, the Field Engineer will be on-site within three (3) days of the discontinuation of remote troubleshooting. Where shipping of the replacement part(s) takes three (3) business days or more, the Field Engineer will be on-site the next business day after the replacement part has been confirmed delivered to the Customer location.

- c. For Alaska and Hawaii: In cases where replacement parts are not required or the faulty part cannot be determined remotely by a Prime Call Help Desk Technician, a Solutionz Field Engineer will be dispatched to be on-site at the Customer's location within five (5) business days from the discontinuation of remote troubleshooting efforts. In cases where remote troubleshooting has determined a replacement part(s) to be necessary, dispatch of the Field Engineer will be subject to the arrival of the replacement part(s) in accordance with the following: Where the replacement part(s) is delivered the next business day, the Field Engineer will be on site within five (5) business days of the discontinuation of remote troubleshooting. In cases where shipping of the replacement part(s) takes five (5) business days or more, the Field Engineer will be on-site the next business day after the replacement part has been confirmed delivered to the Customer location.

2. If on-site replacement does not resolve the suspected trouble issue, Solutionz will remain on-site at no additional charge to further isolate and resolve the problem, as parts availability permits, if a Product is still suspected as its source. If Solutionz determines that no Product is such a source, the Solutionz Field Engineer shall, if requested by Customer, stay on-site to assist other vendors, network carriers or in-house wiring personnel at the quoted Time and Materials ("T&M") rates.

Annual Preventive Maintenance: Visits - One (1)

1. A Solutionz Prime Call Help Desk Technician will perform a single yearly Preventive Maintenance check.
2. The Help Desk Technician will contact the Customer to schedule the Preventive Maintenance check within the last five (5) months of each year of covered service.
3. The customer may at its own discretion contact the Solutionz Prime Call Help Desk to request to schedule the Preventative Maintenance check(s) at any time.

4. Annual Preventive Maintenance checks shall be performed during business hours only (8 a.m. to 5 p.m. Local Time) Monday through Friday.

Unlimited Craftmanship Warranty

1. Solutionz Conferencing warrants that, unless otherwise specified, all work under the contract shall be in accordance with the T&C. Solutionz Conferencing further warrants that all workmanship shall be of the highest quality and in accordance with the T&C and shall be performed by persons qualified at their respective trades.
2. Work not conforming to these warranties shall be considered defective.
3. This workmanship warranty is separate and independent from and in addition to any of the Solutionz's other guarantees or obligations in the T&C.

2. TERM

1. The term of this Agreement shall be Three (3) Years, starting on date of first beneficial use.

3. EXCLUDED SERVICES

Services do not include any of the following ("Excluded Services");

1. Furniture;
2. Replacement of obsolete or End-of-Service Life equipment: Out-of-date equipment will be replaced with comparable technology. Programming changes, directly related to the replacement of the obsolete equipment, will be limited to a maximum of five (5) hours. Additional programming will be charged at the T&M Rate;
3. Electrical work external to the Products and/or in house cabling;
4. Repair of damage to or defects in the Products resulting from causes external to the Products, and outside the reasonable control of Solutionz, including but not limited to fire, accident, neglect by a party other than Solutionz, misuse, vandalism, water, lightning, "burn-in" on display screens, or failure of the installation site to conform to Solutionz' applicable specifications; or resulting from any use of the Products for other than intended purposes; or resulting from the performance of maintenance or the attempted repair of a Product by a party other than Solutionz;
5. Furnishing disposable supplies or accessories, such as, but not limited to, projector bulbs, batteries, etc.;
6. Services in connection with the relocation of the Products, or the addition or removal of items of equipment or parts, attachments, features, or other devices not furnished by Solutionz, or the maintenance of alterations, attachments or other devices not furnished by Solutionz;
7. Damage, defects or service interruptions caused by Customer-provided networks or links;
8. Damage, defects, or service interruptions attributable to failures or deficiencies of performance by previous audio/video integration contractors and network carrier services.

4. FEES

- a. The fee for Solutionz' provision of the Services (the "Fee") shall be: Eleven Thousand Four Hundred Fifty Five Dollars and No Cents (\$11,455.00), which shall be due and payable (i) with respect to the initial year of the term, upon execution of this Agreement and (ii) with respect to any subsequent year, prior to the commencement of such year.
- b. Solutionz shall have no obligation to provide any Services until such payment has been received.
- c. Fees charged hereunder do not include federal, state or local excise, sales, value added, use and other taxes now or hereafter levied or imposed on the Services or otherwise arising as a result of this Agreement. Customer shall pay such taxes in full unless it provides Solutionz with a tax exemption certificate acceptable in form to Solutionz.

5. CUSTOMER'S OBLIGATIONS

- a. Solutionz will have free and full access to the Products in order to provide Services. Customer must make the work area available to Solutionz Technicians for a minimum of eight (8) hours during normal business hours for on-site trouble resolution.
- b. Customer will provide adequate working space (including heat, light, ventilation, electric current and outlets) for the use of Solutionz' maintenance personnel. These facilities shall be within a reasonable distance from the Products and shall be provided at no charge to Solutionz.
- c. For Customer rooms or hardware previously not covered by Prime Call Integrated Maintenance or for rooms previously covered, but expired, the Customer will be responsible for the cost of replacing equipment determined by Solutionz to have failed prior to the start of the Prime Call Integrated Maintenance service. Solutionz will dispatch a Technician and perform the work of replacing the equipment as one of the on-site service call visits under the Integrated Maintenance agreement. At such time as the room is deemed to be "fully functional" by a Solutionz Help Desk Technician, the Prime Call Integrated Maintenance service will be responsible for the replacement of failed parts as detailed in the Failed Parts Replacement procedure.

6. UNAUTHORIZED ALTERATION OF THE PRODUCTS

If any person, other than a Solutionz Engineer or authorized service representative, alters any Product or the configuration thereof without prior consent of Solutionz' personnel and such alteration prevents such Product from functioning properly, Solutionz will charge T&M rates for all work necessary to correct the resulting problem. Adjustments to Products made under the direction or supervision of Solutionz' personnel or authorized service representative do not constitute alterations for purposes of this section.